


Managed Vision Care Navigator for Providers

Provided by **EssilorLuxottica**

Lab Name: _____

Phone Number: _____

Category	Topic	EyeMed	VSP	Versant: Davis	Versant: Superior	UHC/Spectera Vision
CLAIMS 	Online Claims	eyemed.com	eyefinity.com 800.615.1883	ecp.versanthealth.com 877.235.5316	ecp.versanthealth.com 877.235.5317	spectera.com 800.638.3120
	Claims Question	888.581.3648	eyefinity.com 844.344.3591	ecp.versanthealth.com 877.235.5316	ecp.versanthealth.com 877.235.5317	spectera.com 800.638.3120
	Electronic Payments	eyemed.com	eyefinity.com 844.344.3591	ecp.versanthealth.com 877.235.5316	ecp.versanthealth.com 877.235.5317	spectera.com 877.620.6194
LABS 	Order Frames	—	—	versanthealthcollection @versanthealth.com 877.235.5316	—	—
	Order Lab Shipping Labels	888.889.9680 or Contact lab directly	800.615.1883 or Contact lab directly	877.235.5316 or Contact lab directly	877.235.5317	Contact lab directly
	Order Status	888.889.9680 or Contact lab directly	800.615.1883 or Contact lab directly	877.235.5316 or Contact lab directly	ecp.versanthealth.com 877.235.5317	Contact lab directly
	Cancel a Job	888.889.9680 or Contact lab directly	800.615.1883 or Contact lab directly	877.235.5316 or Contact lab directly	877.235.5317 or Contact lab directly	Contact lab directly
	Register a Lab	eyemed.com 888-889-9680	eyefinity.com	877.235.5316 or Contact lab directly	877.235.5317 or Contact lab directly	spectera.com 800.638.9382
	Remakes/Redos/Warranty	888.889.9680 or Contact lab directly	800.615.1883	Contact lab directly	Contact lab directly	Contact lab directly
	In-Office Finishing Lens Ordering	nassau@nassaulens.com 800.526.0313	Plexus: 844-753-9870 iof@vsp.com	—	—	—
PROVIDER 	Requests to Join Panel	eyemed.com	800.742.6907 credentialing@vsp.com	davisvision.com/ eye-care-professionals/join	superiorvision.com/ eye-care-professionals/join	visionnominations @uhc.com
	Plan Information	eyemed.com	800.615.1883	ecp.versanthealth.com	ecp.versanthealth.com	800.638.3120
	Benefits Information	eyemed.com	eyefinity.com 800.615.1883	ecp.versanthealth.com 877.235.5316	ecp.versanthealth.com 877.235.5317	spectera.com 800.638.3120
	Audit Questions	audit.eyemedonline.com 888.581.3648	eyefinity.com 800.742.6907	ecp.versanthealth.com	ecp.versanthealth.com	800.638.3120
	Complaints and Appeals	eyemedqa@eyemed.com	vsp.com 800.877.7195	ecp.versanthealth.com	ecp.versanthealth.com	800.638.3120
	Update Provider Profile	eyemed.com	800.742.6907 providernetwork development@vsp.com	ecp.versanthealth.com	ecp.versanthealth.com	800.638.3120